



Website Privacy Policy

Section	Content
1. Introduction	This policy explains how U-HR Consultancy LTD collects and processes personal data through your use of this website, including data provided when booking a consultation, purchasing templates, and accessing the secure member area .
2. Data Controller Contact	The data controller for this website is U-HR Consultancy LTD , Suite A, 82 James Carter Road, Mildenhall, IP28 7DE. For all data protection queries, please contact info@u-hr.co.uk .
3. Information We Collect	We collect data in three ways: Directly (name, email, company details, and payment information provided during purchase/booking); Automatically (technical data such as IP address, browser type, and location data); and Usage Data collected when retainer clients are logged into the member area (including access logs, pages visited, and files downloaded).
4. How and Why We Use Your Data	We use your data based on the following legal grounds under UK GDPR: Contractual Necessity (to authenticate your login, grant access to the member area resources, process payments, and fulfil your retainer agreement) and Legitimate Interests (to ensure the security of the member area, monitor adherence to the IP licensing terms, and improve our services).
5. Payment and Data Sharing	All payment transactions are handled by secure, third-party payment processors, including Adyen N.V. , Stripe Inc. , PayPal Inc. , their affiliates, and acquiring banks. Payments may also be processed via services like Apple Pay and Google Pay . We do not store full payment card details on our servers. The processor is responsible for protecting your financial data in compliance with financial regulations. We share necessary data with service providers to fulfil the services (payment processor, scheduling platform, and secure hosting platform).
6. Cookies	We use essential cookies to manage your login session and track your activity within the secure member area for security and IP monitoring purposes. By logging in, you consent to this essential data processing.
7. Your Legal Rights	Under UK GDPR, you have the right to access, rectify, erase, or restrict the processing of your personal data. To exercise these rights, please contact the Data Controller listed in Section 2.
8. Policy Changes	This policy may be updated periodically to reflect changes in law or our practices. The revised policy will be posted on this page.

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